

Here are some frequently asked questions by customers about PennDOT Driver and Vehicle Online Services:

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2. [What if I need to change my address when renewing my Vehicle Registration or Photo Driver's License/Photo ID?](#)
3. [I meet the criteria to receive a Reduced Rate Driver's License Renewal. Can I complete this online?](#)
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6. [Can I renew my Learner's Permit online?](#)
7. [Can I renew my Commercial Driver's License \(CDL\) online?](#)
8. [Can I order vanity plates online?](#)
9. [Can I renew or order a duplicate Disability Parking placard online?](#)
10. [Can I renew more than one photo driver's license or vehicle at a time? If I complete more than one transaction will the permanent products arrive at the same time?](#)
11. [I did not receive my renewal notice in the mail. Can I still renew online?](#)
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15. [Do I receive anything from PennDOT after I complete my transaction?](#)

### 1. What online transactions can I do over the Internet?

At this time, you may:

- Renew your [Vehicle Registration](#)
- Renew your [Trailer Registration](#)
- Renew your [Photo Driver's License](#)
- Renew your [Photo ID](#)
- Change your [Driver's License/Photo ID Address](#)
- Change your [Vehicle Registration Address](#)
- Order a duplicate non-commercial [Photo Driver's License](#)
- Order a duplicate [Photo ID](#)
- Purchase your [Driver's History](#)
- Schedule/Cancel/Reschedule your [Driver's Test](#)
- Check [Vanity Plate Availability](#)
- [Add the Organ Donor designation to your Driver's License or Photo ID Card](#)
- [Request Your Restoration Requirements Letter](#) (lists the actions you must take to have your driving privilege restored)
- [Request Your Vehicle Registration Restoration Requirements Letter](#) (lists the actions you must take to have your vehicle registration restored)

- [Pay your Driver's License Restoration Fee](#)
- [Pay your Financial Responsibility \(Insurance\) Restoration Fees](#)
- [Find a PennDOT location near you](#)

**2. What if I need to change my address when renewing my Vehicle Registration or Photo Driver's License/Photo ID?**

You may perform a renewal and complete a change of address using our [Online Services](#). You may also mail your renewal form and fees to PennDOT, visit any [messenger service office](#), or contact [PennDOT](#) for more information. [Change of address forms are available online](#) for downloading.

**3. I meet the criteria to receive a Reduced Rate Driver's License Renewal. Can I complete this online?**

No. You cannot renew your Driver's License at the reduced price through PennDOT's online services.

**4. After I complete my Driver's License/Photo ID renewal online, what happens next?**

Upon completing your Driver's License/Photo ID renewal online you will receive a camera card in the mail within 14 days. When you receive your camera card take this to your local PennDOT facility to obtain your new product.

**5. Can I change my name online?**

You cannot complete a name change online through PennDOT's online services. Information regarding changing your name on your Commercial Drivers License can be found on our [Changing Your Name](#) page.

**6. Can I renew my Learner's Permit online?**

Learner's permit renewals cannot be completed online through PennDOT's Online Driver Services. To extend a learner's permit, you must complete and return a [Form DL-31](#), Non-Commercial Learner's Permit Application to Add/Extend/Replace/Change/Correct Form.

**7. Can I renew my Commercial Driver's License (CDL) online?**

You cannot renew your Commercial Driver's License through PennDOT's online services. Information regarding renewal of a Commercial Driver's License (CDL) can be found on our [Commercial Driver Information Center](#).

**8. Can I order vanity plates online?**

No, you cannot order the vanity plates online through PennDOT's Driver and Vehicle services website. However you can check to see if your requested plate is currently available.

**9. Can I renew or order a duplicate Disability Parking placard online?**

At this time you cannot renew or order a duplicate Disability Parking placard online through PennDOT's Driver and Vehicle services website.

**10. Can I renew more than one photo driver's license or vehicle at a time? If I complete more than one transaction will the permanent products arrive at the same time?**

Yes. The Internet allows you to renew more than one vehicle registration or photo driver's license at a time. However, each renewal will be mailed separately and may not be delivered to you on the same day.

**11. I did not receive my renewal notice in the mail. Can I still renew online?**

Yes. If you wish to renew your vehicle registration, you will need to know your title number and your tag (license plate) number. Both can be obtained from your current registration card. In addition, you will need to know your vehicle insurance company name, policy number as well as the effective date and expiration date of the policy.

If you want to renew your photo driver's license, you will need to know your driver's license number, date of birth and the last four digits of your social security number.

**12. How will I know if my online transaction was successful? Will I receive a receipt?**

After a transaction is completed, a receipt will be displayed on your computer. This receipt will provide you with an itemized breakdown of all transactions and related fees, if any. If a printer is attached to your computer, this receipt may be printed along with any available online credentials, such as: a Temporary Internet Vehicle Registration or Temporary Internet Driver's License; a Temporary Internet Vehicle Registration (Address Change Only); Temporary Internet Driver's License Update Card (Address Change Only); or a Driver's History.

**13. What are the hours for Online Services?**

Online Services are available 24 hours a day, 7 days a week.

**14. If I have problems using the system, how do I contact PennDOT?**

If you experience problems in using the system, [contact PennDOT](#).

**15. Do I receive anything from PennDOT after I complete my transaction?**

Depending on your transaction, you can print your:

- Receipt
- Driver's History
- Temporary Internet Vehicle Registration that is valid for fifteen (15) days
- Temporary Internet Vehicle Registration (Address Change Only)
- Temporary Internet Driver's License that is valid for fifteen (15) days
- Temporary Internet Driver's License Update Card (Address Change Only)
- Restoration Requirements Letter
- Restoration Driving Privilege Letter
- Exam Confirmation

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**Visit us at [www.dmv.pa.gov](http://www.dmv.pa.gov) or call us at:**

In state: 1-800-932-4600 ♦ TDD: 1-800-228-0676 ♦ Out-of-State: 1-717-412-5300 ♦ TDD Out-of-State: 1-717-412-5380