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Forward

# Driver and Vehicle Services Update

Bureau of Motor Vehicles – Research and Support Operations Section  
P.O. Box 68031, Harrisburg, PA 17106-8031

This bulletin may be downloaded by visiting the Driver and Vehicle Services website at [www.dmv.pa.gov](http://www.dmv.pa.gov).



pennsylvania  
DEPARTMENT OF TRANSPORTATION

Tom Wolf, Governor

Leslie S. Richards, Secretary

BULLETIN NO. 19-06C

April 2019

## SPECIAL EDITION

### REAL ID

This is a clarification to the Driver and Vehicle Services Update bulletin, number 19-06, related to REAL ID and the identification credentials that are acceptable for the purposes of titling and registering a vehicle in Pennsylvania.

As you are aware, PennDOT began issuing REAL ID credentials March 1, 2019. In the above-mentioned bulletin, PennDOT provided information related to titling and/or registering vehicles in Pennsylvania. Specifically, PennDOT advised that customers may use their current or expired identification credential AND their REAL ID receipt in lieu of one of the acceptable identification credentials listed on the Acceptable Proof of Identification Documents for Completing Motor Vehicle Forms Fact Sheet, while the customer waits for their REAL ID product to be mailed to them.

**It is important to note that the receipt, along with the customer's driver's license, is considered a temporary driver's license credential issued by PennDOT.** This receipt is only issued if the customer does not visit one of the 12 REAL ID centers across Pennsylvania that issue the REAL ID credential over the counter. For those customers who did not visit one of the 12 REAL ID centers, they will receive their REAL ID credential in the mail within 15 business days of the application for the REAL ID.

For further clarification, attached is a copy of the valid REAL ID receipt (refer to page 2 of this bulletin) that may be used for titling and/or registration purposes. It has been brought to our attention that customers are providing authorized agents the REAL ID **product** receipt which is not acceptable (refer to page 3 of this bulletin). The acceptable REAL ID receipt includes information that is found on the driver's license, including name, address, date of birth, etc., and has a space for the customer's signature. The REAL ID product receipt does not contain customer information and is not considered a temporary driver's license credential. If a customer is unable to provide an acceptable form of identification to title and/or register their vehicle, they will need to wait to complete their application for a Pennsylvania Certificate of Title and/or registration until they receive their REAL ID credential in the mail.

**Sample REAL ID Receipt**

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF TRANSPORTATION  
Bureau of Driver Licensing  
REAL ID Receipt  
Date: 01/01/2019

This Temporary Driver's License can be used from 01/01/2019 through 01/31/2019 as a driving document.

Your confirmation number is 19001-1234-12345-6-001 Please keep your receipt.

This Temporary Driver's License should be carried with your most recent driver's license issued by PennDOT.

If you have a valid photo and signature on file with PennDOT, you will receive your new REAL ID Driver's License in the mail in up to fifteen {15} business days. **Upon receipt of your new REAL ID Driver's License, please destroy the Driver's License that was previously issued to you. It is no longer valid.**

If you do not receive your camera card or new driver's license containing the REAL ID indicator on or before the expiration date listed above, please contact PennDOT's Driver and Vehicle Services Customer Care Center, Monday through Friday (except holidays), from 8 a.m. to 5 p.m. ET at 717-412-5300. TTY callers please dial 711 to reach us.

**DRIVER'S LICENSE INFORMATION**

|                                 |                                     |
|---------------------------------|-------------------------------------|
| Name:                           | John Smith                          |
| Address:                        | 123 Any Street<br>Anytown, PA 12345 |
| Driver's License Number:        | 11 222 333                          |
| Date of Birth:                  | 01/01/19XX                          |
| Sex:                            | M                                   |
| Height:                         | 6 01                                |
| Eyes:                           | GRN                                 |
| Class:                          | C                                   |
| Endorsements:                   | ----                                |
| Dup Count:                      | 02                                  |
| Commercial/Medical Restriction: | */*                                 |
| REAL ID:                        | Y                                   |
| Veterans Designation:           | N                                   |
| Organ Donor:                    | Y                                   |

Signature: \_\_\_\_\_

**Acceptable for purposes of titling and/or registering a vehicle in Pennsylvania:**

**Commonwealth of PA  
PennDOT**

**REAL ID  
Product Receipt**

Station: 922  
Today's Date: 03/19/2019

TEST PENNDOT  
DL ID: XXXXXXXX  
1101 S FRONT ST

HARRISBURG, PA 17104

Thank you for participating in Pennsylvania's REAL ID program. Your REAL ID product will be mailed to you within 15 business days. You must carry your camera card, and most recent product. Upon receipt of your REAL ID product, please destroy any product previously issued to you. It is no longer valid.

[www.dmv.pa.gov](http://www.dmv.pa.gov)

**Not acceptable for purposes of titling and/or registering a vehicle in Pennsylvania:**

**AGENTS ARE REQUIRED TO ENSURE ALL OF THEIR EMPLOYEES RECEIVE PENNDOT'S DRIVER  
AND VEHICLE SERVICES UPDATE BULLETINS**